



4704P020

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re the Application of:

STEVEN LURIE

Application No.: 10/021,877

Filed: December 13, 2001

For: **AN APPARATUS AND METHOD
FOR ONLINE ADVICE CUSTOMER
RELATIONSHIP MANAGEMENT**

Art Group: Unknown

Examiner: Unknown

INFORMATION DISCLOSURE STATEMENT UNDER 37 C.F.R. §1.97Assistant Commissioner for Patents
Washington, D.C. 20231

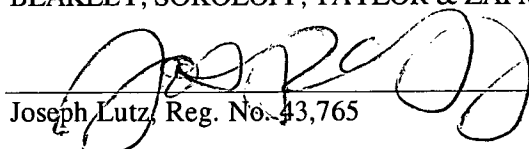
Sir:

Pursuant to Rule 1.97, Applicant desires to make of record the reference(s) set forth on the attached Form PTO 1449. A copy of each reference is submitted herewith.

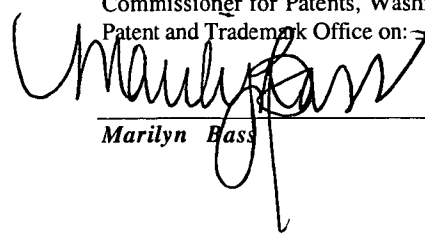
It is hereby stated that this Information Disclosure Statement is being filed within three months of the filing date of the subject application, therefore no petition or fee is required. However, in the event a petition is needed for consideration of this Information Disclosure Statement, Applicant hereby so petitions. Please charge any additional fee due to Deposit Account 02-2666.

Respectfully submitted,

BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN LLP

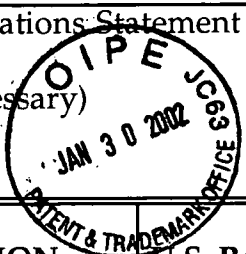
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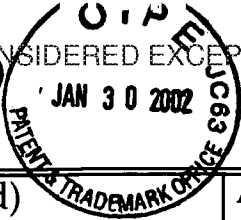
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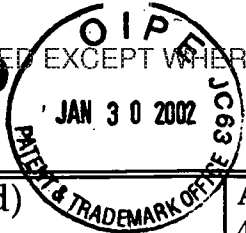
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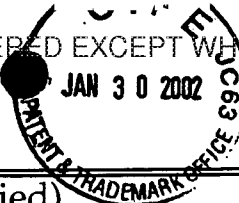
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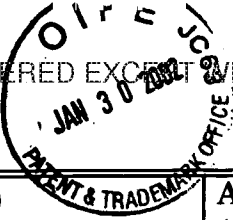


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